

## Serious Case Review Recommendations HL – Update May 2009

RECOMMENDATION	ACTION
<p><b>Recommendation 1</b> Surrey Safeguarding Board should consider within its proposed definition of institutional abuse, the potential for individual's rights and needs to be ignored, as agencies fail to agree roles and responsibilities in a timely way.</p>	<p>Institutional Abuse is now entered into the Mutliagency Safeguarding Adults Procedures as a 'type of abuse'</p>
<p><b>Recommendation 2</b> The Surrey and Borders Partnership NHS Trust is recommended to consider all the National guidance on the supervision of doctors and review its policies and procedures for clinical supervision accordingly.</p> <p>This review should include scrutiny and follow up by senior managers where concerns are raised.</p>	<p>All Serious Case Reviews go to the Surrey and Borders Partnership NHS Trust Scrutiny panel. The supervision structure has been reviewed across the Trust including clinical supervision</p>
<p><b>Recommendation 3</b> Surrey and Borders Partnership NHS Trust's full Trust Board receives annual reports from their nominated Director to monitor the Trust's Safeguarding Policy, Procedures &amp; Training Strategy and overall performance in this area.</p>	<p>This has been achieved. The Director of Social Care and Carer Involvement ensures that an Annual report is produced that is presented to the Executive Board. There is also an update on Safeguarding Adults at the quarterly risk committee</p>
<p><b>Recommendation 4</b> The Families Services Directorate (Adults) can and should, have appropriate influence over the care of individuals in health settings, including secondary care. All Managers, especially care managers, need to act assertively and proactively to ensure this happens and alert senior management swiftly if serious concerns remain unresolved. Equally senior managers should take prompt and appropriate action to support front line staff where issues arise. Where this does not happen, or where care managers continue to have concerns regarding potential institutional or</p>	<p>Mandatory Safeguarding Adults training is in place for all adult social care staff. The Safeguarding Adults County Training Strategy has been agreed in principle by members of the Surrey Safeguarding Adults Board and this will provide a more consistent approach across all agencies.</p> <p>The Safeguarding Improvement plan has brought in performance measures and there is a clear audit</p>

<p>professional abuse, they should contact the Safeguarding Team for further advice. There may be a training need in order to ensure all relevant staff feel confident in such situations.</p>	<p>programme in place.</p> <p>Having safeguarding as a dedicated agenda item for discussion within supervision is now accepted as good practice and this will be audited.</p>
<p><b>Recommendation 5</b> Surrey County Families Directorate are recommended to complete their proposals over the next 3 years, to have at least one Care Manager/Social Worker in each integrated Community Team for People with Learning Difficulties, qualified as an Approved Social Worker (ASW) and to maintain this accredited capability by the individuals participating on the County ASW duty rota. ASW on going training should include information on the issues of people with learning disabilities so that all ASWs have some insight into their needs and likely behaviours. This provision will need to be revised following enactment of the new Mental Health Act and the replacement of the Approved Social Worker role with that of an Approved Mental Health Practitioner.</p>	<p>Surrey has not progressed with a programme of integration at the present time. The County Council offers training to qualified Care Managers to secure AMHP status and adverts for new staff include a clause seeking those interested in attaining AMHP status</p>
<p><b>Recommendation 6</b> Allegations of any potential abuse committed against a vulnerable adult, resident in any form of provision, must be reported using the Safeguarding Procedures. This may be to the Surrey County Council Contact Centre or to the Police via the central Police Public Protection Investigation Unit or any other local office.</p>	<p>Commended to all agencies. The Safeguarding Adults Multi Agency procedures updated in August 2008 in consultation with partner agencies Adult Social care have introduced a quality audit framework following the CSCI inspection in July 2008 and this will be monitored on a regular basis.</p>
<p><b>Recommendation 7</b> The Surrey Primary Care Trust and Surrey County Council are recommended to fully implement their agreement in principle, regarding care management arrangements for the group of people whose care is currently fully funded by Health or who are self funding.</p> <p>When any service user is admitted for Assessment and Treatment to either an NHS or a private unit commissioned by the NHS, arrangements for them to receive care management services need to be maintained, unless</p>	<p>From April 1st 2009, concurrent with the transfer of learning disability commissioning responsibilities from the Primary Care Trust to the County Council, plans are in place to provide Care Management to those previously receiving social care services funded directly by the Primary Care Trust.</p> <p>Care Management services remain in place for</p>

<p>the individual is already receiving NHS Continuing Care.</p> <p>It should be noted that being eligible to receive assistance in line with the Safeguarding Adults Procedure is not dependent on how or if a service user is receiving a service. If a service user in Surrey is funded by social care, health care, or is self funded, they will still be assessed using the Thresholds of Intervention and Assessment of Seriousness in relation to a Safeguarding allegation or concern. A decision will then be taken as to whether this meets the Safeguarding criteria.</p>	<p>people admitted to NHS Assessment and Treatment units together with people placed in private health care facilities, other than when the person is in receipt of Continuing Health Care funding.</p> <p>This message is highlighted within Safeguarding Awareness Training across all agencies.</p> <p>It is the legal responsibility of the PCT to provide or arrange care management for CHC cases.</p>
<p><b>Recommendation 8</b></p> <p>The Surrey Safeguarding Board is recommended to receive an annual report from all partner agencies setting out their performance in managing the Safeguarding Agenda, including the monitoring of staff induction and training in safeguarding adults issues.</p>	<p>The Surrey Safeguarding Adults Board produces an Annual report with contributions from partner agencies which highlights their activities and objectives for the year. Safeguarding Network Forums are increasing across the Board membership</p> <p>The Safeguarding Team have produced a Safeguarding induction DVD as part of the County Training Strategy that will be widely distributed across the County.</p>

**May 2009**