

If you have been abused we will:



- Make sure you are supported and protected.



- Talk to everyone involved to find out what happened.



- Take action to stop the abuse happening again.

If we think a crime has happened Surrey Police will investigate.



In an emergency phone 999

Surrey County Council



Adult Social Care Contact Centre:

Monday to Friday: 8am to 6pm

Phone: 0300 200 1005 **Fax:** 020 8541 7390

Textphone (via Text Relay): 18001 0300 200 1005

Email: contactcentre.adults@surreycc.gov.uk

SMS: 07527 182 861 (for the deaf or hard of hearing)

Multi-Agency Safeguarding Hub (MASH):

Phone: 0300 470 9100 **Fax:** 01483 519 862

Email: ascmash@surreycc.gov.uk

Secure email: ascmash@surreycc.gcsx.gov.uk

Out of office hours:

Phone: 01483 517898 **Fax:** 01483 517895

Textphone (via Text Relay): 18001 01483 517898

Email: edt.ssd@surreycc.gov.uk

SMS: 07800 000388 (for the deaf or hard of hearing)

Website: www.surreycc.gov.uk/safeguardingadults

Surrey Police



Phone: 101
(open 24hrs a day, 7 days a week).

Pegasus 'Help me, Help you'

Pegasus is a database that helps people with certain disabilities and other vulnerable people, contact Surrey Police.

Website:
<https://www.surrey.police.uk/contact-us/accessible-ways-to-contact-us/>

SURREY
POLICE
*With you, making
Surrey safer*

Keeping YOU safe

at home and in
your community

If you suspect
a person is
at risk of harm
you have a duty
to report it



You have the right to:

- Live free from violence, fear and abuse.



- Be protected from harm and from being made to do something you do not want to do.



- Be independent which may involve some risk.



- Say 'no' to anything you do not fully understand.



We want to stop abuse

When someone does bad things to you, that make you feel frightened or unhappy this is called abuse.



Abuse is wrong.

There are six different kinds of abuse:

- verbal abuse



- physical abuse



- discriminatory abuse



- neglect



- sexual abuse



- financial abuse.



They are all wrong and must be stopped.

Tell someone you trust



What to do if you, or someone you know, is being abused:

- tell someone if you think you, or someone you know, is being abused
- phone one of the contact numbers on the back page.



In an emergency phone 999.



What not to do:

- do not ignore it
- do not promise to keep it a secret
- do not put off doing anything about it.

