

# Adults Multi-Agency Safeguarding Hub

Claudine Cox

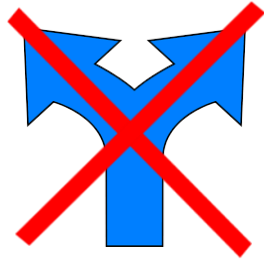
Assistant Team Manager – Operational Lead



SURREY

# What is the MASH?

- MASH
  - **M**ulti-**A**gency
  - **S**afeguarding
  - **H**ub
- Initial point of contact for adult safeguarding concerns
- Based at Guildford Police Station
- Aims to improve the response through
  - bringing together partners, physically or virtually
  - better information sharing
  - high-quality and timely responses.



# MASH



# Three key functions of the MASH for adults

- **Information based risk assessment and decision making**
- **Victim identification and harm reduction**
- **Co-ordination of all safeguarding partners**

# The challenges

- Arrangements for adults are different than those for children
- Differences in assessment of levels of need/risk
- Has ended up doing different work than was planned for.
  - Has become the main referral route used by Surrey Police for all issues, not just adult safeguarding concerns
  - Around 160 referrals per day
  - Resources not matched to this level of demand
  - Only been able to offer a limited 'screening' service rather than the full potential of the MASH

# Action to address the challenges

- Joint triage of Police SCARF reports
- Supporting the Police to use alternative referral pathways
- Underpinned by
  - Permanent recruitment to all Adult Social Care MASH posts
  - Review of information sharing arrangements to be fit for purpose and GDPR compliant
  - Review of Level and Type of Need guidance document to support shared understanding of what goes where
  - Building trust and confidence by working together to solve a joint problem

# What this will enable us to do

- Decision whether an adult safeguarding concern will lead to an enquiry under s42 Care Act 2014 will be made in the MASH
- MASH Social Workers will begin the Enquiry Plan straight away
- Multi-agency information sharing to support this can be done within the MASH
- MASH will ensure feedback to referrer and other relevant interested parties whether there will be an Enquiry or not

# DATA PROTECTION

The General Data Protection Regulations and (GDPR) and Data Protection Act 2018 enable, not prevent, good information sharing.

Tools we have for information sharing

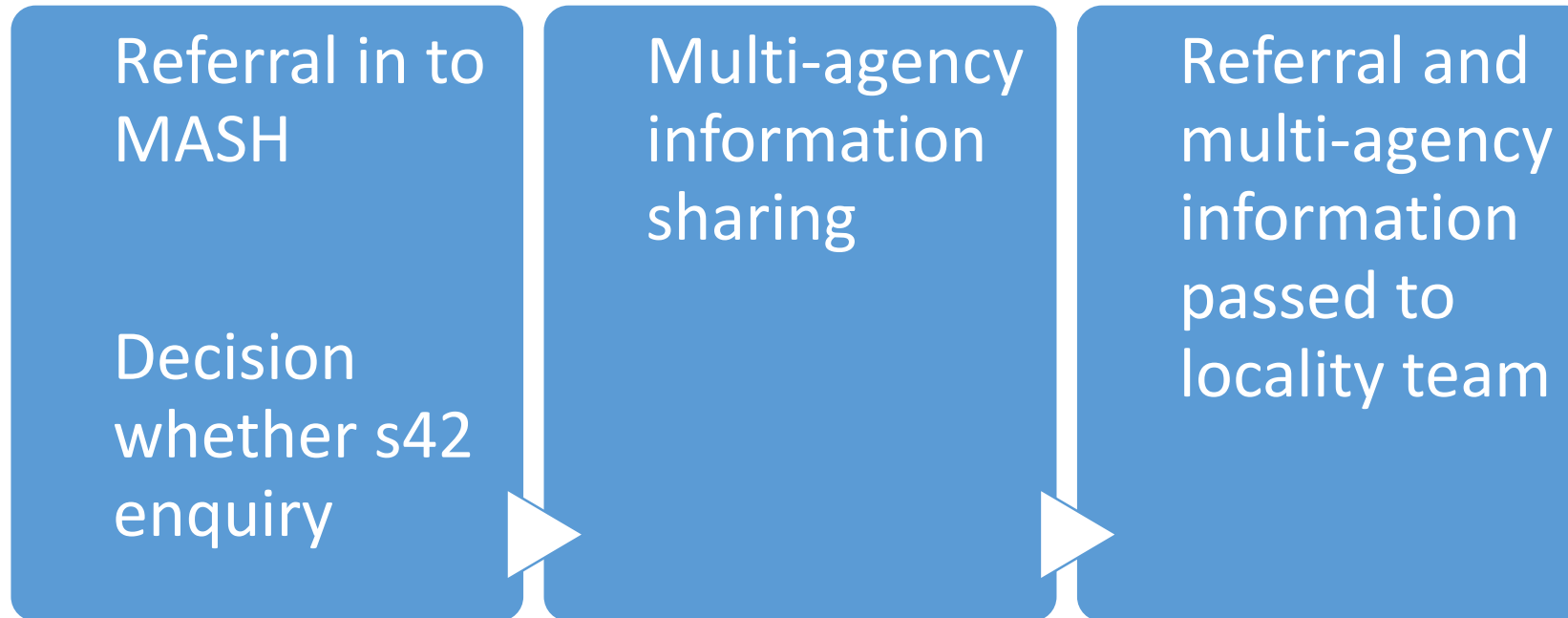
- Multi Agency Information Sharing Agreement
- MASH Information Sharing Agreement
- Best interests of the subject, if they lack capacity to make relevant decision/s
- Public interest
- Vital interests of the subject
- Legal basis for processing information



SURREY



# Information governance risk mitigation



# MAKING SAFEGUARDING PERSONAL

**Person-led** and **outcome-focused** adult safeguarding work

Expectation that professional referrer has

- discussed the concerns and the referral with the adult
- found out what they want to happen

MASH plans the enquiry, which includes

- considering how best to engage with the adult
- finding out from the adult what they want



# Safeguarding Adults Principles

- **Empowerment**
- **Prevention**
- **Proportionality**
- **Protection**
- **Partnership**
- **Accountability**

# Adults MASH – ASC Team

## Assistant Team Manager

- Claudine Cox

## Senior Social Worker

- Ann Marie Lawes – Lead for Domestic Abuse and Violence against women and girls

## Social Workers

- Jay Khunkhun – Lead for Drug & Alcohol
- Neil Thompson – Lead for Prevent and Self Neglect
- Rena Ndugga – Lead for Acute Hospitals
- Sophie Gardiner – Lead for Historic Child Abuse

## Senior Social Care Assistants

- Jill Pickett – Lead for concerns about Providers
- Sharon Bothwell – Lead for Scams and Financial Abuse