

MEETING HIGHLIGHTS

Meeting date: Thursday 12 December 2019

Healthwatch – The experience of safeguarding in Surrey

An update was provided by Healthwatch, following completion of the Experience of Safeguarding in Surrey.

Surrey Safeguarding Adult Board's driving vision to 'make safeguarding personal', SSAB commissioned Healthwatch Surrey to gather insight around the experience of safeguarding from the perspective of people who have been at the heart of a S42.

The research findings will be used to:

- Inform actions that will ensure S42 enquiries are meaningful and valuable to people
- Develop person-centred performance monitoring metrics

The full report from Healthwatch Surrey can be found on the SSAB website.

Safeguarding concerns referral process and Levels of Need

The ASC level of Needs referral process was discussed, and an update was given.

S75 Agreement

An update was given to members following receipt of a letter of assurance from Surrey and Boarders (SABP) regarding Safeguarding Adults work post Section 75 between Surrey County Council (SCC) and SABP following moving SCC staff from SABP offices into SCC offices.

The Board was satisfied with this assurance.

Changes at the Business Management Group (BMG)

Members were updated that the SAB are reviewing the BMG meeting membership to help provide a stronger strategic leadership and assurance to align with other boards in Surrey, such as the Children's Partnership.

The current structure was discussed and highlighted some duplication in work by the current BMG and SAB members, the proposed changes to the BMG were highlighted.

Changing the BMG will ensure alignment of strategic plans with other Boards in Surrey and alignment to national guidance. To co-author the annual report and include effectiveness of the Board and evidence of impact on outcomes. Develop and manage the budget that will allow the Board to meet its agreed role.

Membership of the new BMG:

- Senior representatives from the 3 key agencies (Adult Social Care, Health and Police)
- Independent Chair
- District and Boroughs representative
- PCC representative
- Other agencies by request on specific issues

The changes will help to keep the agenda focussed, stronger commitment from members, better data and reports with the drive to ensure delivery to agreed timescales, less duplication. Better cooperation with other Boards and ensuring partnership working. More focus on outcomes that deliver for adults with care and support needs

It will also allow better assurance at Board via the new accountability from the new BMG.

New name to be agreed -Adult Safeguarding Executive.

The proposed changes were seen by members as a positive change.

Training update

An update was given on the SSAB training:

- **Contributing to a S42 Enquiry Train the Trainer** - The booking for the new contributing to a S42 enquiry Train the Trainer has now been released. Two sessions have been released with the first taking place in January, followed by the second in March.
- **Contributing to a S42 Enquiry** - Booking will open in January with the first course taking place in March.
- **Safeguarding Essentials** – dates available on SSA website

SSAB Terms of Reference

The SSAB terms of reference were reviewed and agreed by all and published.

Safeguarding Community Network/ Lay Members

This was postponed in light of a new board Manager joining us in late April when this can be a project for delivery in 2020.

Health Themed report

The SAB QA feedback was discussed, although discussions soon turned to challenges with the way data is collected and analysed for the Assurance Report. It is clear that Health colleagues provide a lot of data and reports to provide assurance to a variety of stakeholders and that work is needed to review and streamline this.

ASC Assurance Report

Assurance data from Adult Social Care was discussed to allow the Board to get assurance and where gaps highlighted, agree remedies for action to address.

SSAB Delivery Plan

The SSAB delivery plan was reviewed and agreed by all.

SAR review and learnings

The group reviewed [Somerset SAB 'Damien'](#)

The questions the group considered were:

1. What lessons can Surrey take from this case?
2. Which agencies should take key learnings from this case and how should they ensure these are actioned and embedded in their organisations?
3. How will the board get assurance that a similar case can't happen here and what evidence would board members like to see to assure this?
4. Members are asked to share this SAR and learnings within their organisations