



MEETING HIGHLIGHTS

Meeting date: Thursday 22 September 2022

SSAB Independent Chair update

SSAB members were provided an update on the independent chair.

Due to a delay over the summer interviews were delayed. Independent chair remains in post for this meeting.

CQC Inspections

A presentation was presented by ASC which advised members of the changes coming from April 2023.

Hoarding

A presentation was given to members.

A Surrey Multi-Agency Hoarding Protocol (MHAP) is in place so that there is a coordinated and integrated approach to both identifying people with hoarding behaviours and supporting them to be safe and well.

ASC Quarterly Assurance Report

The SSAB reviewed Q4 ASC Assurance data.

ASC Quarterly Assurance Report – Actions for SSAB to Consider

The SSAB discussed the actions for the board.

Safeguarding Adults Review Discussion

Members broke out into virtual group to discuss:

1. What lessons can Surrey take from this case?
2. Which agencies should take key learnings from this case and how should they ensure these are actioned and embedded in their organisations?
3. How will the board get assurance that a similar case can't happen here, and what evidence would board members like to see to assure this?
4. Members are asked to share this SAR and learnings within their organisations.

DWP Presentation

Board member representing DWP in their role as Advanced Customer Support Senior Leader (ACSSL) presented a presentation to advise members of the SAB of their role.