



## Safeguarding Adults Review

‘Ella’\*

### Publication Statement

The Surrey Safeguarding Adults Board (SSAB) has today published the findings of a Safeguarding Adult Review (SAR) regarding Ella.

This SAR was commissioned to ensure that there was an independent review of the circumstances surrounding the death of Ella, to identify any insights and learning about the ways in which professionals and agencies worked together to safeguard her. The purpose of a Safeguarding Adult Review is to promote learning and improve practice, not to re-investigate or to apportion blame.

We would like to thank Ella’s family for their contribution to the report, enabling us to reflect their perspective and thoughts.

The review considered the following specific issues.

- Agencies communication and working together to support those experiencing complex mental ill health.
- Mental Capacity assessments and managing risks in relation to those with alcohol dependency.
- Mental health provisions and care planning
- Understanding the importance of risk assessments for those at risk of self-harm/self-neglect and suicidal ideation

As well as highlighting good practice, the review identified important learning and key areas for further improvement. The SSAB accepts the recommendations in full and is working with agencies to ensure that learning is shared and embedded within respective organisations and across the wider system.

The SSAB will hold involved agencies to account and seek assurance that the recommendations are implemented and look to monitor the impact of changes to ensure that others are protected in the future.

Teresa Bell,  
Independent Chair  
Surrey Safeguarding Adults Board  
February 2024

\* ‘Ella’ is a pseudonym, to preserve anonymity of the deceased.